Terms and conditions of the tour operator and/or agent

Article 1: Scope
These terms and conditions apply to contracts for travel organization and travel agency associations concluded on 16 February 1994 (B 5 from April 1, 1994) regarding the contract to travel organization and travel agent (Travel Contract Act).

Article 2: Promotion and offer
1. The traveler may only bind the tour operator or travel agent that issued the brochure unless:
   a) changes in the conditions were clearly and written and brought before the conclusion of the contract, to the attention of the traveler, in the manner and the form prescribed by law.
   b) the traveler requests another change, the organizer and/or travel agent as defined by the Belgian law of 16 February 1994 (Law) shall take all necessary measures to offer the traveler alternative services at a similar price.
   c) the organizer and/or travel agent that issued the brochure, unless:
      b) name, address and telephone and fax number and/or email address of either the local representative of the tour operator and/or travel intermediary or local agencies that can be contacted in this case.
      c) information on the availability and contents of a cancellation insurance.
   d) the organizer and/or travel agent that issued the brochure, unless:
      a) information on the conditions and contents of a cancellation insurance.
   d) the organizer and/or travel agent that issued the brochure, unless:
   e) the organizer and/or travel agent that issued the brochure, unless:
   f) the organizer and/or travel agent that issued the brochure, unless:
   2. The traveler may at any time terminate the contract in whole or in part, if the tour operator cancels the contract due to a circumstance attributable to him, the tour operator and travel agent suffer as a result of the termination.
   1. Any damages cannot be exceeded by a fixed amount and can only be once the total price of the trip.

Article 11: Termination by the tour operator or travel agent
1. The tour operator is responsible for the proper execution of the contract, in such a way that the traveler may have under the provisions of the travel contract, and for the obligations of the organizer and/or travel agent. Regardless of whether such obligations are to be performed by himself or by other service providers or facilities, the organizer or travel agent must include the other service providers or facilities.
2. If the traveler requests another change, the organizer and/or travel agent shall provide the traveler with an equivalent means of transportation to return him to the place of departure, and compensate the traveler.
3. The traveler is responsible for the damage that the tour operator or travel agent suffers as a result of the above are on the behalf of the traveler.
4. Disputes concerning bodily injury can only be settled by the impartial arbitrator will then contact the parties to pursue an equitable reconciliation between the parties.
5. Any unpaid invoice shall from the due date, by law, be charged at an interest rate of 5%.
6. The address of the Geschillencommissie Reizen vzw is Albert II 54, 1000 Brussels.

Special conditions of the tour operator and/or agent

Article 1: Scope
1. The tour operator is not liable for any costs arising from delays in transport due to weather, breakdowns, strikes, war, changes to timetables, or transport by() certificate.
2. Prices are always subject to change. Only written price confirmation are valid.
3. The specifications of what the right price can be found in the travel brochure.
4. If the traveler requests another change, the organizer and/or travel agent shall compensate the traveler with the compensation not being more than twice the price of the trip.
5. Any unpaid invoice shall from the due date, by law, be charged at an interest rate of 5%.
6. The address of the Geschillencommissie Reizen vzw is Albert II 54, 1000 Brussels.
7. The tour operator is responsible for the right price can be found in the travel brochure.
8. Any unpaid invoice shall from the due date, by law, be charged at an interest rate of 5%.
9. The specifications of what the right price can be found in the travel brochure.
10. Any unpaid invoice shall from the due date, by law, be charged at an interest rate of 5%.
11. The address of the Geschillencommissie Reizen vzw is Albert II 54, 1000 Brussels.

Article 2: Promotions and offer
1. The traveler may only bind the tour operator or travel agent that issued the brochure unless:
   a) the changes in the conditions were clearly and written and brought before the conclusion of the contract, to the attention of the traveler, in the manner and the form prescribed by law.
   b) changes in the conditions were clearly and written and brought before the conclusion of the contract, to the attention of the traveler, in the manner and the form prescribed by law.
   c) the traveler requests another change, the organizer and/or travel agent should check with the embassies or consulates concerned of the conditions.
   d) information on the availability and contents of a cancellation insurance.
   e) the organizer and/or travel agent that issued the brochure, unless:
      b) name, address and telephone and fax number and/or email address of either the local representative of the tour operator and/or travel intermediary or local agencies that can be contacted in this case.
      c) information on the availability and contents of a cancellation insurance.
      d) the organizer and/or travel agent that issued the brochure, unless:
      e) the organizer and/or travel agent that issued the brochure, unless:
5. The traveler is responsible for the damage that the tour operator or travel agent suffers as a result of the above are on the behalf of the traveler.
6. The impartial arbitrator will then contact the parties to pursue an equitable reconciliation between the parties.
7. The traveler is responsible for the damage that the tour operator or travel agent suffers as a result of the above are on the behalf of the traveler.
8. Any unpaid invoice shall from the due date, by law, be charged at an interest rate of 5%.
9. The address of the Geschillencommissie Reizen vzw is Albert II 54, 1000 Brussels.